لسؤال رقم 1 صحيح

?Which of the following demonstrates an empathetic response to a diabetic patient struggling with dietary changes

I'm sorry you're having trouble with your diet 2

You really should follow your meal plan better

1

Your blood sugar levels are concerning

Changing eating habits is challenging. What's been most

?difficult

أحسنت!

إجابة صحيحة

إجابتك:

?Changing eating habits is challenging. What's been most difficult

السؤال رقم 2 صحيح

?Why might patients from low socioeconomic backgrounds withhold information during medical interviews

الخيارات المتاحة:

Fear of judgment or lack of trust in the healthcare system

They typically have no health concerns to report

They are always fully aware of their symptoms

4

They prefer written communication over face-to-face interviews

أحسنت!

إجابة صحيحة

إجابتك:

Fear of judgment or lack of trust in the healthcare system

السؤال رقم 3 صحيح ?In the SPIKES protocol, what does the "I" stand for الخيارات المتاحة: 2 Intervention Information Interpretation Invitation 3 أحسنت! إجابتك: إجابة صحيحة Invitation

السؤال رقم 4 صحيح

?According to the text, what do employers value in healthcare professionals besides technical expertise

الخيارات المتاحة:

Strict adherence to rigid protocols

The ability to work in complete isolation

أحسنت!

إجابة صحيحة

Emotional intelligence and communication skills

Avoiding all forms of teamwork

إجابتك:

Emotional intelligence and communication skills

السؤال رقم 5 صحيح

?Which of the following is NOT listed as an example of an interpersonal skill

الخيارات المتاحة:

Active listening

Teamwork 4 Surgical precision 3

أحسنت!

إجابة صحيحة

Empathy 2

إجابتك:

Surgical precision

السؤال رقم 6 صحيح

Which component of empathy involves understanding a patient's emotions and perspective without necessarily ?sharing their feelings

الخيارات المتاحة:

Emotional empathy 1

Compassionate empathy 3

أحسنت! إجابة صحيحة

Cognitive empathy

Sympathetic empathy

Cognitive empathy

إجابتك:

السؤال رقم 7 صحيح

?"Which communication technique is recommended when delivering difficult news to help "soften the impact

الخيارات المتاحة:

Using medical jargon to be precise

Using "warning shots" like "I'm afraid the results aren't what we hoped for

Providing all information rapidly at once

Giving false reassurance to reduce anxiety

أحسنت!

إجابة صحيحة

إجابتك:

Using "warning shots" like "I'm afraid the results aren't what we hoped for

السؤال رقم 8 صحيح

?Which skill is essential for healthcare providers to minimize errors in medical interviews

الخيارات المتاحة:

Using the same set of questions for every patient regardless of context

Asking leading questions to quickly confirm assumptions

Avoiding follow-up questions to save time

Developing awareness of biases and using structured questioning

أحسنت!

إجابة صحيحة

إجابتك:

Developing awareness of biases and using structured questioning

السؤال رقم 9 صحيح

?What are interpersonal skills primarily characterized by

الخيارات المتاحة:

Technical expertise and data analysis

Independent problem-solving without collaboration

إجابتك:

3

Face-to-face exchanges involving verbal and nonverbal communication

Face-to-face exchanges involving verbal and nonverbal communication

Memorization of medical terminology

أحسنت!

إجابة صحيحة

صحيح

?What is the primary purpose of a medical interview

الخيارات المتاحة:

To gather precise information while demonstrating empathy and building trust

To socialize with patients and build casual relationships

إجابتك:

To replace diagnostic tests with patient conversations

To quickly prescribe medication without detailed discussion

أحسنت!

إجابة صحيحة

To gather precise information while demonstrating empathy and building trust

?How do strong interpersonal skills benefit healthcare professionals in terms of career longevity

الخيارات المتاحة:

They reduce burnout and improve job satisfaction 2

They eliminate the need for continuing education

صحيح

They guarantee automatic promotions

They allow professionals to avoid patient interactions

إجابتك:

They reduce burnout and improve job satisfaction

أحسنت!

إجابة صحيحة

السؤال رقم 12 صحيح

?In the SOLER technique for active listening, what does the "O" stand for

الخيارات المتاحة:

Offer verbal affirmations 2

Observe the speaker's gestures

Overcome personal biases

Maintain an open posture

أحسنت!

إجابة صحيحة

إجابتك:

Maintain an open posture

?Which of the following is a barrier to effective listening stemming from the listener

الخيارات المتاحة:

The listener's impatience or tendency to interrupt

The speaker's fast speech rate

صحيح

The speaker's physical appearance

The speaker's emotional state overshadowing content

3

أحسنت!

إجابة صحيحة

إجابتك:

The listener's impatience or tendency to interrupt

صحيح

?How can a healthcare provider interpret a patient's nonverbal cues effectively

الخيارات المتاحة:

Observing body language, tone, and eye contact 2 alongside verbal messages

Ignoring facial expressions to focus only on verbal explanations

Avoiding eye contact to respect cultural differences

Prioritizing the speaker's social status over their emotions

أحسنت!

إجابة صحيحة

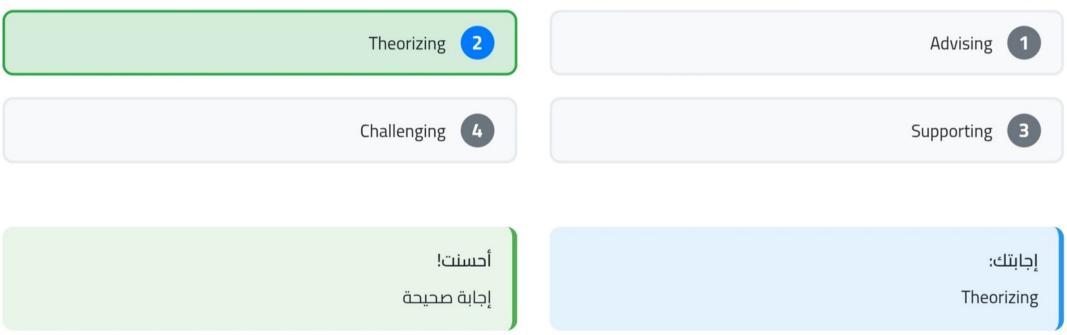
إجابتك:

Observing body language, tone, and eye contact alongside verbal messages

السؤال رقم 14 صحيح

Which helping style is demonstrated when a doctor says: "Your fatigue could be due to low iron levels - let's ?"explore this further with a blood test

الخيارات المتاحة:



السؤال رقم 16 صحيح

?What is a common barrier to practicing empathy that healthcare providers face

الخيارات المتاحة:

Time constraints and burnout 2

Lack of medical knowledge about conditions

Hospital policy restrictions

Patient unwillingness to share feelings

أحسنت!

إجابة صحيحة

إجابتك:

Time constraints and burnout

صحيح

?Which helping style would be most appropriate when a patient needs emotional validation

الخيارات المتاحة:

I hear how stressful this diagnosis is for you

Based on your test results, I recommend starting physical therapy

?Can you describe when the pain started

You said you wanted to exercise more - what's ?prevented you

أحسنت!

4

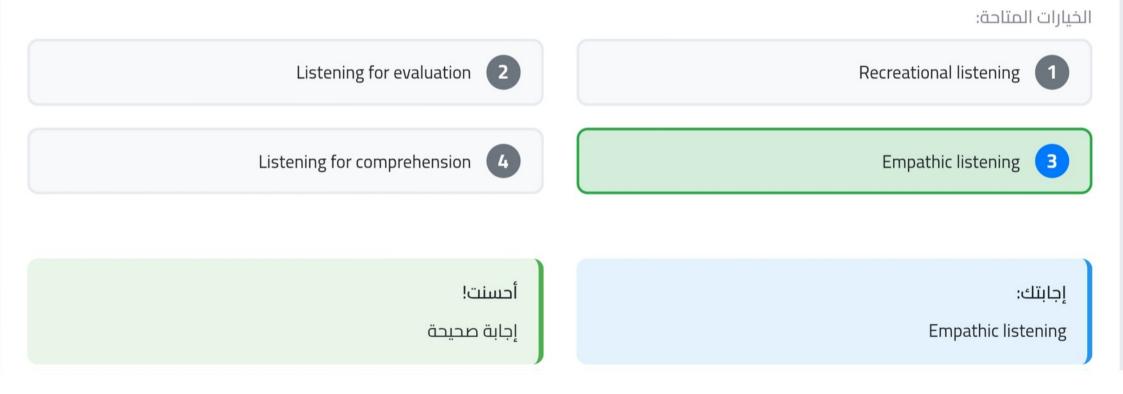
إجابة صحيحة

إجابتك:

I hear how stressful this diagnosis is for you

السؤال رقم 18 🛮 صحيح

?Which type of listening is most critical for healthcare providers to build trust and rapport with patients



صحیح

?Which of the following is a common source of bias or error in medical interviews

الخيارات المتاحة:

Patients always provide complete and accurate information

Healthcare providers relying solely on their first 2 impressions of patients

Use of structured questioning techniques

Patients having unlimited time to explain their symptoms

أحسنت!

إجابة صحيحة

إجابتك:

Healthcare providers relying solely on their first impressions of patients

السؤال رقم 20 صحيح

?What benefit of empathy in healthcare is supported by research mentioned in the text

الخيارات المتاحة:

Increases treatment adherence by 40% 2

Reduces the need for diagnostic tests

1

Eliminates the need for follow-up visits

4

Shortens appointment times significantly

إجابتك:

Increases treatment adherence by 40%

أحسنت!

إجابة صحيحة

السؤال رقم 21 🏻 صحيح

?Why are interpersonal skills especially important for physicians and dentists

الخيارات المتاحة:

They help in accurately diagnosing patients and building

2 trust They reduce the need for medical training

1

They allow doctors to work entirely alone

4

They eliminate the need for teamwork in healthcare

3

إجابتك:

أحسنت!

إجابة صحيحة

They help in accurately diagnosing patients and building trust

?What is the primary difference between hearing and active listening

الخيارات المتاحة:

Active listening fully engages with the speaker's .message, emotions, and perspective

Hearing involves responding immediately, while

.listening requires silence

صحيح

.Active listening focuses only on verbal communication

.Hearing is voluntary, while listening is involuntary

أحسنت!

إجابة صحيحة

إجابتك:

Active listening fully engages with the speaker's message, .emotions, and perspective

السؤال رقم 23 صحيح

?How does effective questioning during medical interviews benefit patient care

الخيارات المتاحة:

It ensures patients never need to return for follow-up visits

It eliminates the need for physical examinations

It allows doctors to rely entirely on patient self-diagnosis

It enhances diagnostic accuracy, patient trust, and treatment outcomes

أحسنت!

إجابة صحيحة

إجابتك:

It enhances diagnostic accuracy, patient trust, and treatment outcomes

السؤال رقم 24 صحيح

?What is the first recommended step when preparing to deliver bad news to a patient

الخيارات المتاحة:

Choose a private, quiet space with seating 2

Assess what the patient already knows

Outline next steps and support options

Deliver information in clear, jargon-free terms

أحسنت!

إجابة صحيحة

إجابتك:

Choose a private, quiet space with seating

السؤال رقم 25 🛘 صحيح

?According to the text, what is a key difference between empathy and sympathy in healthcare

الخيارات المتاحة:

Empathy involves genuine understanding while 2 sympathy offers surface-level concern

Empathy maintains emotional distance while sympathy creates connection

Sympathy is more time-efficient for busy healthcare providers

Sympathy leads to better treatment adherence than empathy

أحسنت!

إجابة صحيحة

إجابتك:

Empathy involves genuine understanding while sympathy offers surface-level concern