

السؤال رقم 1 صحيح

?Which of the following demonstrates an empathetic response to a diabetic patient struggling with dietary changes

الخيارات المتاحة:

I'm sorry you're having trouble with your diet 2

You really should follow your meal plan better 1

Your blood sugar levels are concerning 4

Changing eating habits is challenging. What's been most difficult 3

أحسنتم!
إجابة صحيحة

إجابتك:
?Changing eating habits is challenging. What's been most difficult

?Why might patients from low socioeconomic backgrounds withhold information during medical interviews

الخيارات المتاحة:

1 They typically have no health concerns to report

3 They prefer written communication over face-to-face interviews

2 Fear of judgment or lack of trust in the healthcare system

4 They are always fully aware of their symptoms

إجابتك:

Fear of judgment or lack of trust in the healthcare system

أحسن!

إجابة صحيحة

السؤال رقم 3 صحيح

?In the SPIKES protocol, what does the "I" stand for

الخيارات المتاحة:

Intervention 2

Information 1

Interpretation 4

Invitation 3

أحسن!
إجابة صحيحة

إجابتك:
Invitation

?According to the text, what do employers value in healthcare professionals besides technical expertise

الخيارات المتاحة:

Emotional intelligence and communication skills 2

Strict adherence to rigid protocols 1

Avoiding all forms of teamwork 4

The ability to work in complete isolation 3

أحسن!
إجابة صحيحة

إجابتك:
Emotional intelligence and communication skills

السؤال رقم 5 صحيح

?Which of the following is NOT listed as an example of an interpersonal skill

الخيارات المتاحة:

Empathy 2

Active listening 1

Teamwork 4

Surgical precision 3

أحسنتم!
إجابة صحيحة

إجابتك:
Surgical precision

Which component of empathy involves understanding a patient's emotions and perspective without necessarily sharing their feelings

الخيارات المتاحة:

Cognitive empathy 2

Emotional empathy 1

Sympathetic empathy 4

Compassionate empathy 3

أحسن!
إجابة صحيحة

إجابتك:
Cognitive empathy

"Which communication technique is recommended when delivering difficult news to help "soften the impact

الخيارات المتاحة:

Giving false reassurance to reduce anxiety 2

Using medical jargon to be precise 1

Providing all information rapidly at once 4

Using "warning shots" like "I'm afraid the results aren't what we hoped for" 3

أحسنتم!
إجابة صحيحة

إجابتك:
Using "warning shots" like "I'm afraid the results aren't what we hoped for"

?Which skill is essential for healthcare providers to minimize errors in medical interviews

الخيارات المتاحة:

2 Using the same set of questions for every patient regardless of context

1 Asking leading questions to quickly confirm assumptions

4 Avoiding follow-up questions to save time

3 Developing awareness of biases and using structured questioning

أحسن!
إجابة صحيحة

إجابتك:
Developing awareness of biases and using structured questioning

?What are interpersonal skills primarily characterized by

الخيارات المتاحة:

2 Face-to-face exchanges involving verbal and nonverbal communication

1 Technical expertise and data analysis

4 Memorization of medical terminology

3 Independent problem-solving without collaboration

أحسنتم!
إجابة صحيحة

إجابتك:
Face-to-face exchanges involving verbal and nonverbal communication

?What is the primary purpose of a medical interview

الخيارات المتاحة:

1 To socialize with patients and build casual relationships

3 To quickly prescribe medication without detailed discussion

2 To gather precise information while demonstrating empathy and building trust

4 To replace diagnostic tests with patient conversations

أحسن!
إجابة صحيحة

إجابتك:
To gather precise information while demonstrating empathy and building trust

?How do strong interpersonal skills benefit healthcare professionals in terms of career longevity

الخيارات المتاحة:

They reduce burnout and improve job satisfaction 2

They eliminate the need for continuing education 1

They guarantee automatic promotions 4

They allow professionals to avoid patient interactions 3

أحسنتم!
إجابة صحيحة

إجابتك:
They reduce burnout and improve job satisfaction

?In the SOLER technique for active listening, what does the "O" stand for

الخيارات المتاحة:

Offer verbal affirmations 2

Observe the speaker's gestures 1

Overcome personal biases 4

Maintain an open posture 3

أحسنتم!
إجابة صحيحة

إجابتك:
Maintain an open posture

?Which of the following is a barrier to effective listening stemming from the listener

الخيارات المتاحة:

The listener's impatience or tendency to interrupt 2

The speaker's fast speech rate 1

The speaker's physical appearance 4

The speaker's emotional state overshadowing content 3

أحسن!
إجابة صحيحة

إجابتك:
The listener's impatience or tendency to interrupt

?How can a healthcare provider interpret a patient's nonverbal cues effectively

الخيارات المتاحة:

Observing body language, tone, and eye contact
alongside verbal messages 2

Ignoring facial expressions to focus only on verbal
explanations 1

Avoiding eye contact to respect cultural differences 4

Prioritizing the speaker's social status over their
emotions 3

أحسن!
إجابة صحيحة

إجابتك:
Observing body language, tone, and eye contact alongside
verbal messages

Which helping style is demonstrated when a doctor says: "Your fatigue could be due to low iron levels - let's ?"explore this further with a blood test

الخيارات المتاحة:

Theorizing 2

Advising 1

Challenging 4

Supporting 3

أحسن!
إجابة صحيحة

إجابتك:
Theorizing

?What is a common barrier to practicing empathy that healthcare providers face

الخيارات المتاحة:

Time constraints and burnout 2

Lack of medical knowledge about conditions 1

Hospital policy restrictions 4

Patient unwillingness to share feelings 3

أحسن!
إجابة صحيحة

إجابتك:
Time constraints and burnout

?Which helping style would be most appropriate when a patient needs emotional validation

الخيارات المتاحة:

I hear how stressful this diagnosis is for you 2

Based on your test results, I recommend starting 1
physical therapy

?Can you describe when the pain started 4

You said you wanted to exercise more - what's 3
?prevented you

أحسن!
إجابة صحيحة

إجابتك:
I hear how stressful this diagnosis is for you

?Which type of listening is most critical for healthcare providers to build trust and rapport with patients

الخيارات المتاحة:

Listening for evaluation 2

Recreational listening 1

Listening for comprehension 4

Empathic listening 3

أحسن!
إجابة صحيحة

إجابتك:
Empathic listening

?Which of the following is a common source of bias or error in medical interviews

الخيارات المتاحة:

Healthcare providers relying solely on their first impressions of patients 2

Patients always provide complete and accurate information 1

Patients having unlimited time to explain their symptoms 4

Use of structured questioning techniques 3

أحسن!
إجابة صحيحة

إجابتك:
Healthcare providers relying solely on their first impressions of patients

?What benefit of empathy in healthcare is supported by research mentioned in the text

الخيارات المتاحة:

Increases treatment adherence by 40% 2

Reduces the need for diagnostic tests 1

Eliminates the need for follow-up visits 4

Shortens appointment times significantly 3

أحسن!
إجابة صحيحة

إجابتك:
Increases treatment adherence by 40%

?Why are interpersonal skills especially important for physicians and dentists

الخيارات المتاحة:

They help in accurately diagnosing patients and building trust 2

They reduce the need for medical training 1

They allow doctors to work entirely alone 4

They eliminate the need for teamwork in healthcare 3

أحسن!
إجابة صحيحة

إجابتك:
They help in accurately diagnosing patients and building trust

?What is the primary difference between hearing and active listening

الخيارات المتاحة:

2 Active listening fully engages with the speaker's message, emotions, and perspective

1 Hearing involves responding immediately, while listening requires silence

4 Active listening focuses only on verbal communication

3 Hearing is voluntary, while listening is involuntary

أحسن!
إجابة صحيحة

إجابتك:
Active listening fully engages with the speaker's message, emotions, and perspective

?How does effective questioning during medical interviews benefit patient care

الخيارات المتاحة:

It ensures patients never need to return for follow-up visits 2

It eliminates the need for physical examinations 1

It allows doctors to rely entirely on patient self-diagnosis 4

It enhances diagnostic accuracy, patient trust, and treatment outcomes 3

أحسن!
إجابة صحيحة

إجابتك:
It enhances diagnostic accuracy, patient trust, and treatment outcomes

?What is the first recommended step when preparing to deliver bad news to a patient

الخيارات المتاحة:

Choose a private, quiet space with seating 2

Assess what the patient already knows 1

Outline next steps and support options 4

Deliver information in clear, jargon-free terms 3

أحسن!
إجابة صحيحة

إجابتك:
Choose a private, quiet space with seating

?According to the text, what is a key difference between empathy and sympathy in healthcare

الخيارات المتاحة:

2 Empathy involves genuine understanding while sympathy offers surface-level concern

1 Empathy maintains emotional distance while sympathy creates connection

4 Sympathy is more time-efficient for busy healthcare providers

3 Sympathy leads to better treatment adherence than empathy

أحسن!
إجابة صحيحة

إجابتك:
Empathy involves genuine understanding while sympathy offers surface-level concern